

Course Topics

Rationale for an Engagement/Program Management Office (EPMO)

- The EPMO and the Strategic Execution Framework (SEF)
- Why do organizations require different types of EPMOs?
- EPMOs as drivers of strategic alignment
- Relationship of EPMOs to the organization and key frameworks
- The EPMO Options Matrix

Defining an Engagement/Program Management Office

- What is an EPMO?
- Evolution of concept
- EPMO outcomes as drivers for EPMO design
- Introduction to EPMO case studies
- Level of centralization
- Scope of authority
- Designing EPMOs within the SEF framework
- Factors affecting EPMO design and functions

Implementing an Engagement/Program Management Office

- Linkage with the SEF
- Selling and positioning the EPMO concept
- Reporting and organizational structure
- Sponsorship, funding, and metrics
- Leadership and staffing
- Integrating the EPMO
- Recovery of problem engagements, programs, and projects
- Competence, core, and context
- Outsourcing
- Communication plan
- Phased implementation

EPMO and Politics

- Definitions of power and politics with context
- Sources and types of power
- Power and politics strategies
- Political/stakeholder analysis
- Case study: Political/stakeholder analysis

- Leading organizational change through an EPMO
- EPMO and knowledge brokering

Cultivating a High-Performance EPMO

- EPMO topics in the news
- EPMO reporting and metrics
- Integration of suppliers and contractors
- Lessons learned
- Cultivating the sponsor and customers

EPMO Reality Dive

- In real time, case study teams address simple to complex operational scenarios for three different global case studies

Credentials that Participants May Earn

The SCPM Credential

Engagement/Program Management Office is an elective course in the Stanford Advanced Project Management curriculum. Participants who successfully complete all three core courses plus any three elective courses in the curriculum are awarded the credential of Stanford Certified Project Manager (SCPM)—the gold standard for advanced expertise in the discipline of enterprise project management.

PDU

IPS is recognized by the Project Management Institute (PMI®) as a Charter Global Registered Education Provider (Provider No. 1040). Participants earn 24 Professional Development Units (PDUs) for successful completion of each Stanford Advanced Project Management course. PDUs are required by PMI for maintaining Project Management Professional (PMP®) certification.

CEUs

Course participants may earn two Continuing Education Units (CEUs), awarded by Stanford University, for successful completion of each course. CEUs are widely recognized as evidence of post-secondary educational attainment.

Customization and Follow-on Services

The flexibility built into *Engagement/Program Management Office* makes the concepts and techniques taught in the course fully adaptable to your organization's actual projects, business processes, terminology, values, and structure. IPS can work closely with representatives of your organization to customize the course content and presentation through a structured process of information gathering and analysis. The course can be oriented to the specific needs of a single project or program team, expanded or condensed to focus on areas of particular concern, adapted to reflect your terminology and processes, or tailored in any other way you choose. We can also transform the course into an integral element of your organization's management education curriculum, indistinguishable in format from its other training offerings.

In addition, IPS can provide specific recommendations for applying the course concepts and techniques in your organization through the development of a customized action plan. Our professionals can also assist your organization in implementing the plan through follow-on workshops, mentoring, and a variety of other IPS services.

For More Information

Please contact IPSolutions at:

- 650.578.6300
- info@ipsassociates.com
- 160 Bovet Road, Suite 400
San Mateo, CA 94402
- www.ipsassociates.com